

# White Boxes Appearing over Request Fields

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If you have a requester that reports white boxes overlapping request fields on a new request form, this is due to a conflict with the browser extension, Grammarly. The user will need to disable the browser extension or use a different browser to submit their request. Google Chrome will automatically check spelling on the request form and does not require an additional browser extension.

A screenshot of a web form with several input fields. Two red arrows point to white rectangular boxes that are overlapping the form fields. The first arrow points to a box at the top left, and the second arrow points to a box at the bottom left. The form contains the following text: "Approved Copy" with a checkbox, "Copy: (or attach file(s) below)" with a text input field, "Hubspot:" with radio buttons for "Yes" and "No", "Include:" with three checkboxes: "Standard contact fields (including international)", "US only" contact fields, and "Plan to buy" fields. The last two checkboxes are checked. Below this is "Automated follow-up email copy:" with a text input field.