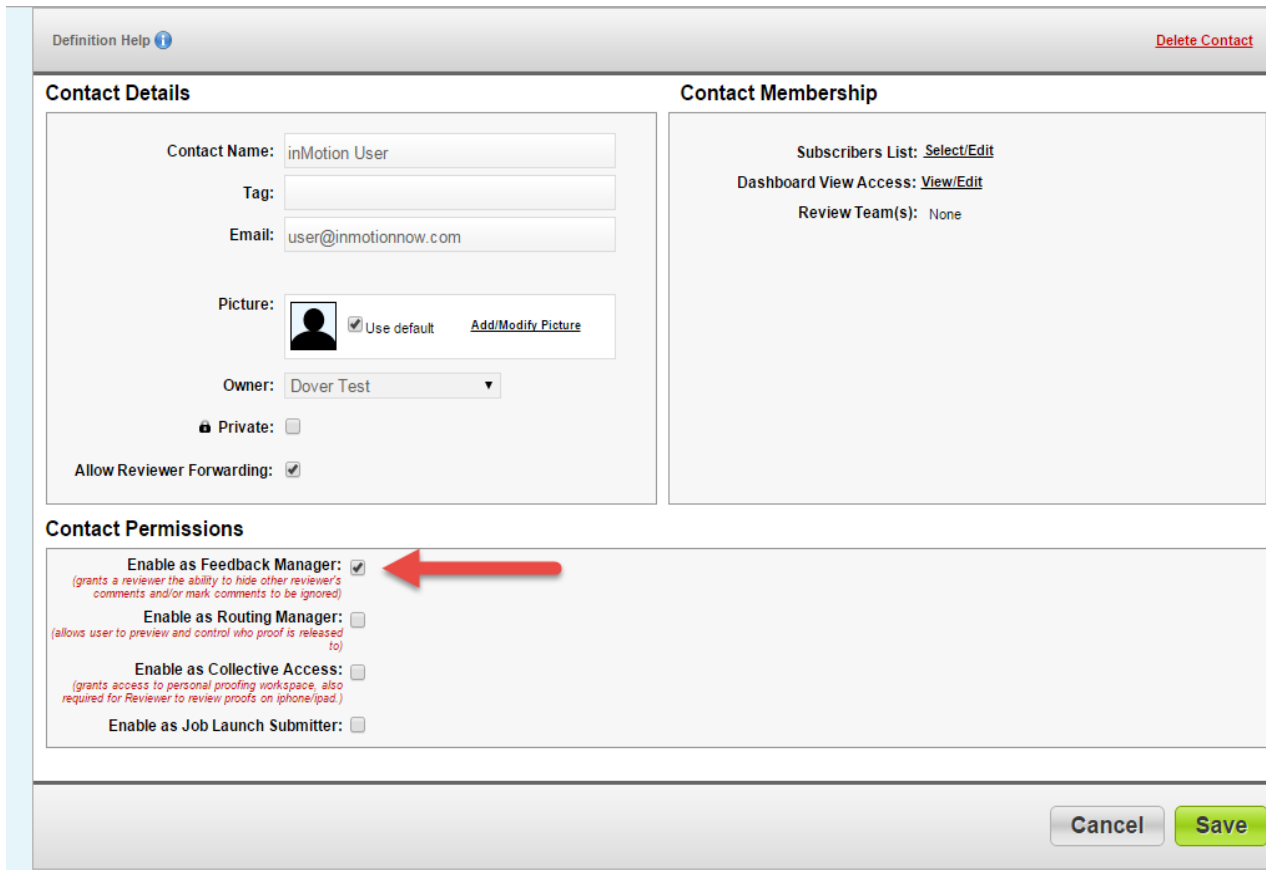


Feedback Managers QA

Published on 02/02/2015

A Feedback Manager has the ability to hide or disregard a comment in the review environment. This permission can be given to a User or a Contact and must be accessed in the Contact record for both types.



The feedback manager's view features a couple of additional check boxes. If a comment is "disregarded" by the feedback manager, the comment will still display for future reviewers and for the designer when they go into the proof, but it will also denote that the comment was disregarded by the feedback manager.

The other option is to hide the comment all together. This is done using the "Hide from others" check box. If this box is checked, the comment won't show at all for future reviewers or for the designer.

Vertical Soap Ad Zoom: 100% Fit Page Area View: Messages

Viewing: Part 1

Comment: Arrow Rectangle: Freehand: Highlight: Strikethru: General: File Upload: Delete My Comments

Approved as is
 Change and resubmit
 Contact me
 Not relevant

Next
Review is NOT Complete Why?

All Actions: Saved

Save and Exit

Display Markup As: Normal Print Help

In the example below, the feedback manager disregarded one comment, hid one comment, and attached additional feedback to a third comment that the previous reviewer left.

Vertical Soap Ad Zoom: 100% Fit Page Area View: Messages

Viewing: Part 1

Comment: Arrow Rectangle: Freehand: Highlight: Strikethru: General: File Upload: Delete My Comments

Approved as is
 Change and resubmit
 Contact me
 Not relevant

Next
Review is NOT Complete Why?

All Actions: Saved

Save and Exit

Display Markup As: Normal Print Help

When the designer comes to view the feedback, this is how their space will appear. You'll notice the comment that was disregarded shows with a mark to denote that this comment doesn't require action. The comment that was hidden doesn't show and the third comment shows as normal.

Disregarded
Herman Williamson
Please add the True Soap Logo here.

Herman Williamson
Make this bottle white rather than transparent per new packaging standards.

Kit Symons
Agreed.

true
hand soap
When it comes to your family, you want *all natural* ingredients.
All natural ingredients for truly clean hands.

Select All

2/2 -- Herman Williamson
Status: **Change and resubmit**
Returned on: 02/02/2015 10:31 AM
Marked Items: 0/1

Please add the True Soap Logo here.

Make this bottle white rather than t...

1/1 -- Kit Symons
Status: **Change and resubmit**
Returned on: 02/02/2015 10:56 AM